

WE ARE HIRING:

IT CONSULTANT / SOLUTION ARCHITECT

(d/f/m)



YOUR ROADMAP FROM MVP TO CUSTOMER SUCCESS...

INNOVATE DIGITAL MARKETING

Always thinking ahead - our team with more than seventy-five passionate experts from IT and digital Marketing take your ideas to the next level. In the heart of downtown Cologne, we jointly develop exciting and sophisticated software and manage digital projects for us and our international customers. Become a part of our great corporate culture and support our account management team as a IT Consultant/Solution Architect in customer support and consulting in the conception of innovative, digital marketing for the healthcare sector.

YOUR TASKS:

- » Development of innovative solutions for our customers
- » Proactive customer care, management and retention
- » Customer consulting with regard to technology and strategy as well as best practice
- » Analysis of existing CLM or Web systems from an IT and business perspective
- » Internal support for CLM and Web systems
- » Internal workshops and knowledge transfer
- » Communicative link between IT, marketing, business and sales
- » Developing best practices in cross-functional teams
- » Supporting the development teams in the implementation and commissioning of technical solutions

YOUR PROFILE:

Hard Skills

- » Several years of professional experience in IT (IT project management or software development)
- » Extensive know-how in software engineering (ideally Salesforce/Veeva CRM) as well as web technologies
- » High level of competence in consulting, communication and negotiation
- » Distinct affinity for digital media, a feel for digital trends and a constant "look beyond one's own nose"
- » Nice to Have: Experience in the pharmaceutical/healthcare sector
- » Distinct economic and entrepreneurial thinking
- » Confident use of MS Office
- » Very good written and spoken German and English

Soft Skills

- » (Customer) communication, presentation and moderation skills
- » Sense of the customer's needs
- » Strong empathy and distinctive team spirit
- » Very solution oriented
- » A high degree of personal responsibility, reliability, loyalty and commitment

WE OFFER YOU:

- » A great work atmosphere with an open, appreciative corporate culture
- » Flat hierarchies, direct communication channels and a great team with heart & humour
- » Exciting and diverse tasks in an international work environment
- » Long-term career prospects and diverse development opportunities
- » Many retreats in our themed focus, relaxation and gaming rooms
- » An awesome and comfy office in downtown cologne
- » Flexible working hours, home office and modern hardware/MacBook
- » Mentor program for Newbies
- » Public transport job ticket, fresh fruit, coffee, cocoa, water, tea...



Interested in getting to know us? We are looking forward to your application including your salary expectations and your possible starting date.

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